



March 6, 2014

To Whom It May Concern:

Aerotech Pest Control is Florida Memorial University's primary pest control vendor providing comprehensive pest control services for a 50 acre campus. Aerotech Pest Control has proven to be a valuable and trusted vendor partnering with Florida Memorial University to ensure all University facilities are pest free at very competitive rates.

It takes a considerable amount of dedication and understanding from our vendors to support our facilities operations as we operate on a twenty-four/seven day schedule, Aerotech Pest Control has always provided Florida Memorial University with professional services through a very dedicated and competent staff. In addition, one of the greatest attributes reflective of Aerotech Pest Control is their quick responsiveness to unexpected service calls, as Florida Memorial University has never been disappointed by their response time or resolution of the service call.

Mr. Craig Raines is always a telephone call away, should the University have a concern or need immediate assistance. Mr. Raines continuously strives to ensure the University is happy with his services through direct and open communications.

Based on the quality of services provided to Florida Memorial University, I highly recommend Aerotech Pest Control for all your pest control needs.

Please feel free to contact me at 305-815-8039, should you have any questions or need additional information.

David Jaccarino
Florida Memorial University
Director of Facilities Management & Plant Operations